



## Flashcom Device Setup Procedures

### Setting up the CDMA Fax Service

#### PC TO PC FAX

In this type of faxing, two computers should have the terminals (modems) connected. The following procedure should be followed to facilitate basic configuration prior to use of this service.

#### PROCEDURE

1. Install the WinFax Pro software (software for ZTE products) in the PC.
  2. On the interface provided by this software:
    - Click on setup
    - Modems and communications devices
    - Select Qualicom USB modem or standard 19200 bps modem for those using tellular terminals.
    - Select properties
    - Select COM port to which your modem is attached.
  3. Connect your modem to the PC, set maximum port speed To 19200 bps:
    - Right click my computer
    - Manage
    - Device manager
    - Double click on modems
    - Select modem
    - Set the maximum port speed to 19200bps.
    - **\*Always ensure that the speed setting is on 19200bps.**
    - **\*Always adjust the phone-data settings-to "fax send".**
    - **\*On the recipient side, the phone should be on "fax receive" setting.**
- NB: For Tellular terminals, do baud rate setting to 19200 on the phone manually and also set RX mode to fax always.

For ZTE terminals, set the service option to fax send/receive

4. To send fax, open WinFax Pro, type the phone number to which you want to send to, and the message to be sent  
Then click send.

#### PC TO WIRELESS FAX (both way)

The setup procedure as above except that in this case the wireless (Black Box) fax should be connected to a fax machine. Note that the BB (Black Box) should the model with fax enabled.

#### PROCEDURE

##### 1. Sending

- Receive the earpiece and wait for the tone.
- Press \*00- this sets the fax on send mode.
- Press the number of the recipient then send.



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### 2. Receiving

- ❑ Pick the handset.
- ❑ Press ##061# (this makes the fax go to receive mode) and wait for the tone.
- ❑ Put the receiver down and the fax is received.
- ❑ To stop receiving of faxes, press ##010#.

### WIRED FAX TO PC

On one side PC is connected to the fax modem. On the other fax is sent normally from the wired fax by directing it to required number.

### PROCEDURE

1. Press monitor.
2. Input the number of the recipient
3. Press start and the fax is transmitted.